

Course cancellation policy

If you have booked or enrolled on a PRATIQ course, you may cancel a course booking at any time. To cancel a course booking, you need to inform the PRATIQ in writing.

If you cancel a course booking within fourteen working days of receiving the course confirmation, provided that the course has not commenced, you are eligible to receive a full refund.

If the course is scheduled to be delivered over more than three sessions, you may cancel your course booking and request a full refund from the PRATIQ if you cancel prior to the scheduled start time of the second course session.

Cancellations of bookings in circumstances outside those described above are not eligible for any refund.